

**Second Home Pet Boarding**  
2363 Ridgemount Road  
Stevensville, ON L0S 1S0  
[Info@secondhomepetboarding.com](mailto:Info@secondhomepetboarding.com)  
905-991-DOGS (3647)

By signing this document, I \_\_\_\_\_ (print name), certify the accuracy of all information provided to Second Home Pet Boarding and agree to all fees, policies, procedures, terms, and conditions as set out below.

**Client Information**

Owner's Name: \_\_\_\_\_

Phone Number(s): \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_

Postal Code: \_\_\_\_\_

Email: \_\_\_\_\_

**Emergency Contact Information**

While we will always make all efforts to provide superior care to your dog, there is always the possibility of something unforeseen occurring. Should an emergency occur, we will always attempt to reach you first. If you are travelling or expect that we may be unable to reach you, we kindly ask that you provide us with the contact information for someone who will not be travelling with you and whom you have authorized to make any decisions regarding the care of your pet (i.e. medical decisions). Please ensure that this contact has been provided with all the necessary information to make an informed decision on your behalf.

Please note that should we be unable to reach you or your emergency contact, you hereby authorize Second Home to seek veterinary care for your pet if deemed necessary and you agree that you will be responsible for all expenses incurred unless said care is deemed to be required as a direct result of negligence by Second Home Pet Boarding.

Contact Name: \_\_\_\_\_

Relationship to You: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Name of Veterinary Clinic: \_\_\_\_\_

Clinic Phone Number: \_\_\_\_\_

## **Pet Profile**

Pet's Name: \_\_\_\_\_

Breed: \_\_\_\_\_

Colour: \_\_\_\_\_

Age: \_\_\_\_\_

Gender: \_\_\_\_\_

Spayed/Neutered: Yes / No (circle one)

Feeding Times: 8:00 am / Noon / 6:00 pm (circle or highlight all that apply)

Feeding Instructions: \_\_\_\_\_

Medical Concerns, Allergies etc. \_\_\_\_\_

\*If your pet requires the administration of medication, we are happy to provide this service so long as you provide us with detailed instructions for such (i.e. medication name, dosage, frequency, etc.). Please note that we will not perform injections.

Does your dog come when he/she is called: Yes / No

Does your dog have a high prey drive: Yes / No

Would your dog climb, jump or dig under a fence: Yes / No

Does your dog have experience being around other dogs: Yes / No

Is your dog destructive: Yes / No

\*If yes, please supply us with your own bedding/blankets.

Does your dog display food aggression or guarding behaviour: Yes / No

Has your dog shown aggression towards people: Yes / No

Has your dog shown aggression towards other animals: Yes / No

\*It is extremely important that you answer the above question truthfully for us to ensure the safety of all our guests and our employees.

Please provide us with any other information about your dog that may help us to provide them with the best possible experience (i.e. afraid of storms / loud noises, separation anxiety, limited sensory Functions, loves belly rubs).

## **Boarding Information**

Boarding Fees: \$35.00/night for one dog

\$25.00/night for any additional dogs (provided they can share a kennel)

\*For dogs with behavioural issues / special needs, the fee will be \$40.00/day

Drop Off Time for Boarding: Between 3:00 pm and 7:00 pm

Pick-Up Time for Boarded Dogs: Between 8:00 am and 11:30 am

\*Please note that an additional day's charge will be applied to any pick-ups after the above-noted pick-up time.

## **Daycare Information**

Daycare Fees: \$30.00/day for one dog

\$20.00/day for additional dogs from the same house hold

Drop Off Time for Daycare: Between 7:15 am and 10:00 am

Pick-Up Time for Daycare: Between 3:00 pm and 7:00 pm

\*Please note that all of the above-listed prices are subject to change without notice.

**Cancellation Policy**

During our peak season (summer, holidays, long weekends) all confirmed reservations must be cancelled a minimum of 15 days prior to your pet’s scheduled arrival. During non-peak times, all confirmed reservations must be cancelled a minimum of 7 days prior to your pet’s scheduled arrival. Failure to abide by this policy will result in a cancellation charge of 50% of the total reservation fee.

Initial Here: \_\_\_\_\_

**Policies and Important Information**

1. All guests MUST be up to date on Rabies, Distemper and Bordetella vaccinations.
2. Flea and tick prevention are the responsibility of the pet owner. Should any fleas or ticks be detected on your pet at any time during their stay, you authorize us to provide treatment at your expense.
3. Should it be deemed that your dog’s nails could present a danger to our staff or other guests, we reserve the right to trim them at a cost of \$20.00 to be paid by the owner.
4. We strongly encourage you to provide food for your pet’s stay (please make sure that you provide enough for the full length of your pet’s stay). Should it be required, we offer Kirkland brand dog food at a cost of \$2.00/day for small dogs and \$4.00/day for larger dogs.
5. Should your dog cause injury to any of the employees of Second Home Pet Boarding, you agree that you will be responsible for any medical-related expenses which may be incurred by said employee. This can include the costs for the release of hospital records, confirmation of vaccination, wages lost during the employee’s quarantine period, etc.)
6. You agree to allow Second Home Pet Boarding to use your pet’s name and any images/videos taken while he/she is in the care of Second Home Pet Boarding in any media/ marketing/ advertising materials in any format at any time.
7. If your pet is not picked up within 48 hours of the scheduled pick-up time and Second Home Pet Boarding is unable to reach you or your emergency contact, your pet shall be deemed ‘abandoned’. At this point, your pet will be relinquished to the Humane Society of Greater Niagara. Please note that you will still be responsible for any unpaid charges incurred for your pet’s stay.

By signing this document, I certify the accuracy of all information provided to Second Home Pet Boarding and agree to all of the above-noted fees, policies, procedures, terms, and conditions

Signature of Owner: \_\_\_\_\_

Date: \_\_\_\_\_